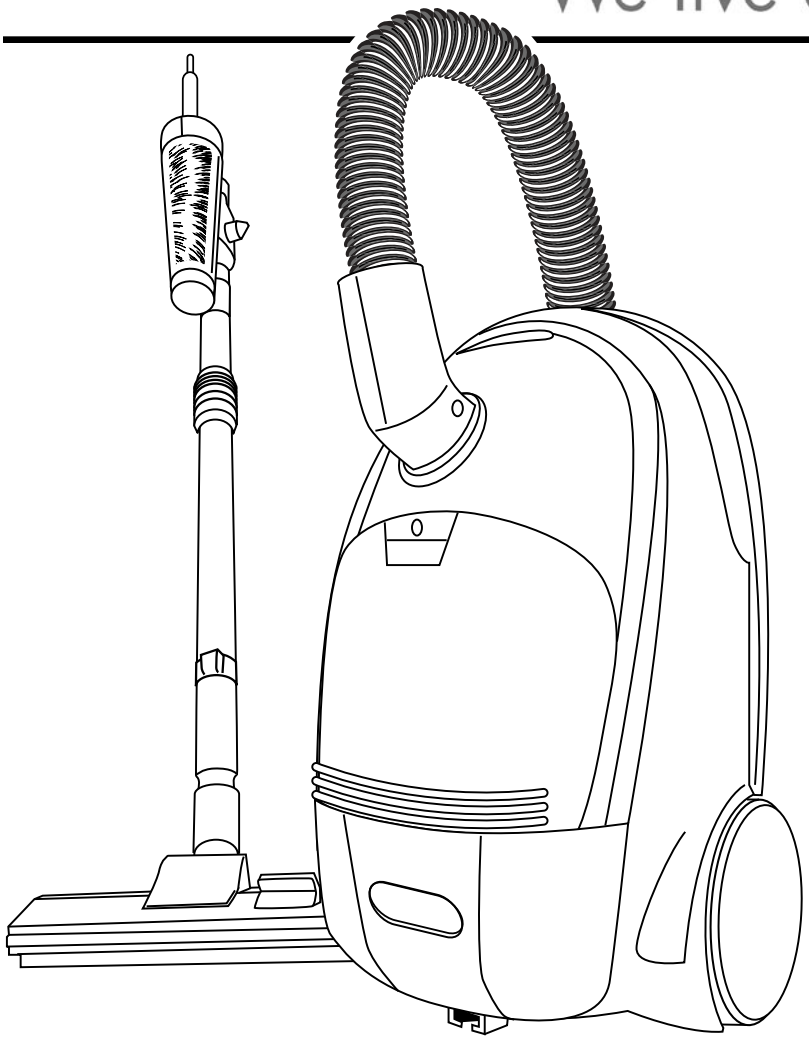
EUREKA

We live and breathe clean™



Vacuum Cleaner

Household Type

OWNER'S GUIDE

6820 Series

IMPORTANT

Do not return this product to the store. For assembly problems or questions contact: Eureka's Customer Service Division toll free at 1-800-282-2886*, 8 a.m. to 7:30 p.m., (CST), Monday - Friday and 10 a.m. to 6:30 p.m. Saturday.

For replacement of broken or missing items to be shipped direct to you, call 1-800-438-7352*, 8 a.m. to 4:45 p.m., (CST), Monday - Friday.

To order replacement parts and accessories call 1-800-438-7352*, 8 a.m. to 4:45 p.m., (CST), Monday - Friday or visit our web site, **www.eureka.com**.

*En Mexico llame al 5670-6169

www.eureka.com.

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PLEASE RETAIN

We suggest you record the model, type and serial numbers below. They are located on the silver rating plate on your cleaner. For prompt and complete service information, always refer to these numbers when inquiring about service.

Model & Type_____

Serial No._____

It is also important to keep your receipt as proof of date of purchase.

Part No. 73994 (02/04)

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IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER.

WARNING

To reduce the risk of fire, electric shock, or injury :

- Do not use outdoors or on wet surfaces.
- **Do not leave vacuum cleaner when plugged in.** Turn off the switch and unplug the electrical cord when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center before using.
- Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.
- Hold plug when rewinding onto cord reel. Do not allow plug to whip when rewinding.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands or operate without shoes.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- This vacuum cleaner creates suction and contains a revolving brush roll. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust bag or filter in place.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.
- Store your cleaner indoors in a cool, dry area.
- Keep your work area well lighted.
- Unplug electrical appliances before vacuuming them.

SAVE THESE INSTRUCTIONS

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

DO NOT OIL the motor or the brush roll. The motor and brush roll are permanently sealed and lubricated.

GENERAL INFORMATION

Use the cleaner to pick up dirt and dust particles. Avoid picking up hard or sharp objects that could damage the vacuum cleaner.

Service Information

The instructions in this booklet serve as a guide to routine maintenance. For additional service information, telephone our toll free number for the nearest Eureka Authorized Warranty Station. **You should know the model, type and serial number or date code when you call :**

USA : 1-800-282-2886 Mexico : 5670-6169
Canada : 1-800-282-2886

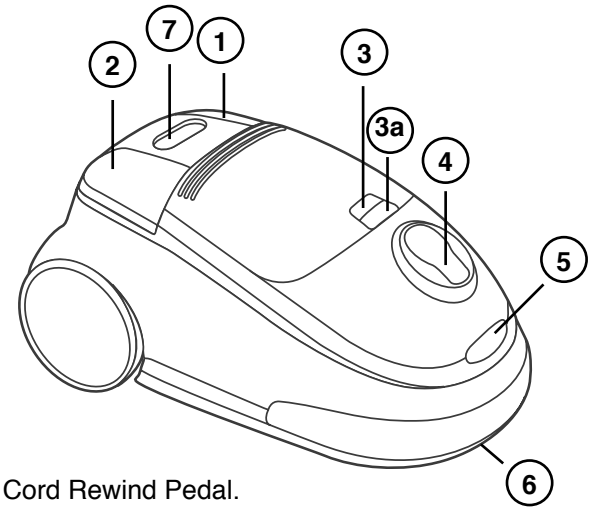
If you prefer, you can write to The Eureka Company, Service Division, 807 North Main St., Bloomington, Illinois 61701, USA. In Canada, write to The Eureka Company, 866 Langs Drive, Cambridge, Ontario N3H 2N7. Refer to The Eureka Warranty for complete service information.

Automatic Motor Shut-Off

To protect from overheating, this vacuum cleaner is equipped with a thermostat which automatically shuts off the motor if it overheats. Should this happen:

1. **Turn off the switch and unplug the cleaner** because the thermostat will allow the cleaner to automatically start running again when the motor cools (approximately 30 minutes).
2. **Check the hose, bag and filter** regularly, as a clogged hose, full bag or dirty filter could cause the motor to overheat.
3. **Call a Eureka Service Station** if the cleaner will not operate after cooling for approximately 30 minutes.

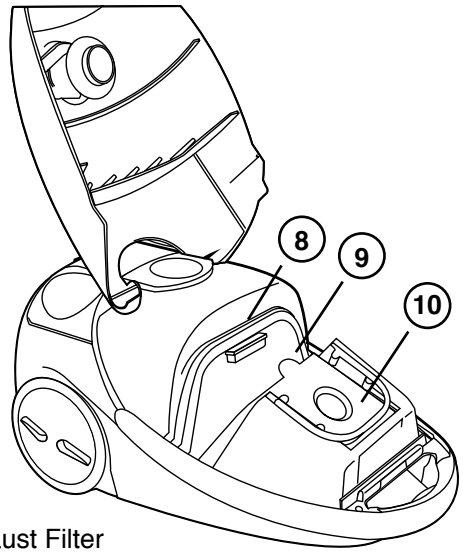
IDENTIFY PARTS OF CLEANER



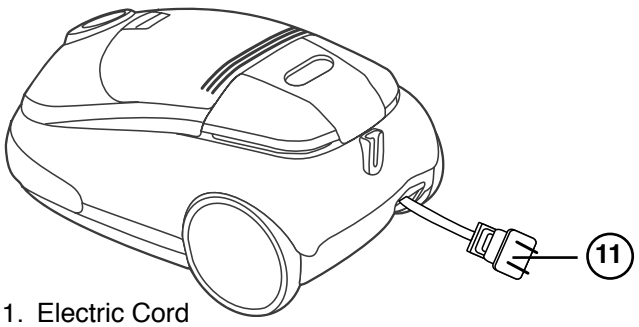
1. Cord Rewind Pedal.
2. On/Off Pedal.
3. Bag Indicator (on some models)

3a. Tool Cover Latch

4. Hose Inlet
5. Bag Cover Latch (on top of bag cover)
6. Carrying Handle (on the bottom)
7. Variable Speed Control (on some models)

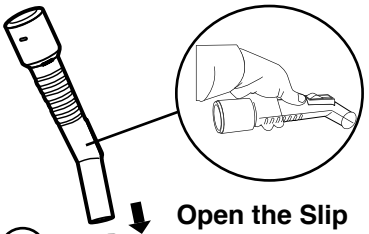


8. Exhaust Filter
9. Motor Filter (behind dust bag)
10. Disposable Dust Bag

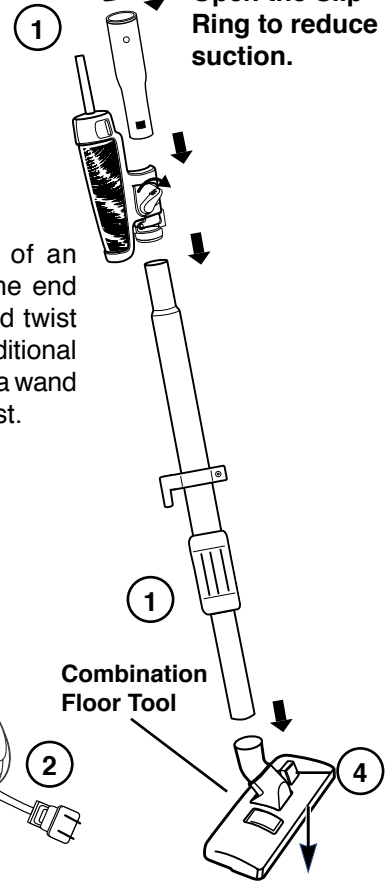


11. Electric Cord

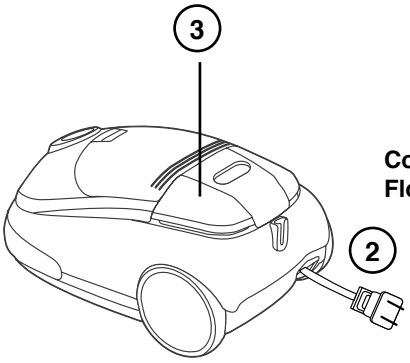
ASSEMBLY



Open the Slip Ring to reduce suction.



1 Attach wands and cleaning tools
Slip the circular end of an accessory tool onto the end of the hose handle and twist slightly to secure. If additional reach is needed, place a wand on the hose handle first.



2 Pull electric plug out from back of cleaner push plug into outlet. To rewind, step on Cordaway cord reel button, hold and guide plug while it rewinds.

NOTE: When pulling on electric cord watch for a yellow line on the cord. Then continue slowly pulling on cord till you see the red line, stop. The red line indicates the end of usable cord.

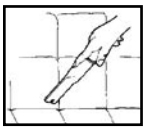
HOW TO USE

A carpet should be cleaned regularly over heavily traveled areas, and once a week over the entire carpeted area. Vacuum slowly, making several passes (forward and backward) over the carpet, covering small areas at a time. The time required to clean the carpet will depend on several factors–including type of carpet and amount of dirt.

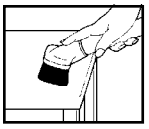
3 Push ON/OFF Pedal
(A thermostat automatically shuts the motor off if it overheats, see Automatic Motor Shut-Off)

4 Adjust brush height to high for bare floors (brushes in down position) or low for carpets (brushes in up position).

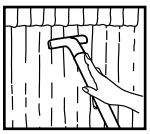
Cleaning Tools



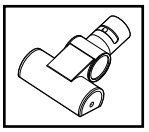
Crevice Tool (stored inside cleaner): For crevices, corners, baseboards, between cushions.



Dusting Brush (stored inside cleaner): For furniture, blinds, books, lamp shades, shelves.



Upholstery Nozzle (stored inside cleaner): For curtains, draperies, cushions, fabrics.



Turbo Brush: (on some models) For upholstery and for stairs.

Bare Floor Brush: (on some models) For any type of hard surface floor.

HOW TO MAINTAIN

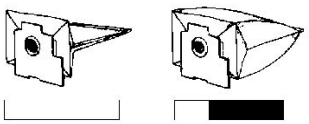
The paper bag and filters play a very important role in the efficiency of the vacuum cleaner. The purpose of the paper bag is to trap dirt and at the same time the paper must be porous enough to allow air to pass through. If the paper bag or filters become clogged, no air can pass through the cleaner and no cleaning takes place regardless of how powerful the unit. To keep the cleaner operating at maximum efficiency, change the dust bag frequently and clean the filters as necessary.

Some fine particles can restrict airflow very quickly and will decrease performance even before the bag appears to be full. When vacuuming carpet fresheners or cleaners, plaster dust, or similar fine substances, clean the bag and filters more often.

Bag Change Indicator

The bag change indicator bar fills as the airflow through the bag decreases. Certain types of fine particles like powder, plaster dust, or carpet fibers can restrict airflow very quickly and will decrease performance even before the bag appears to be full. When the warning appears, change the disposable dust bag to restore maximum performance. If a clean dust bag does not restore maximum performance, clean the filters and check the hose and wands for obstructions.

Empty Bag



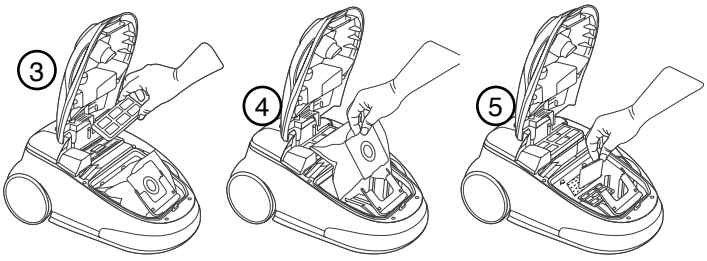
Filled Bag

HOW TO CHANGE DISPOSABLE DUST BAG - Style CN3 and FILTER - Style EF3

NOTE: Turn off the power switch and disconnect electrical cord from wall socket before changing dust bag. Never use the cleaner without a dust bag or filters.

To remove used dust bag and check filters:

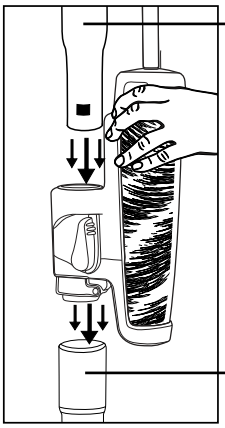
1. Unplug the hose from the bag compartment lid.
2. Squeeze bag compartment latch and swing lid up.
3. Lift exhaust filter out of bag compartment. If dirty, clean or replace. The filter can be cleaned by brushing over a waste receptacle. Place filter back in bag compartment.
4. Grasp bag collar and lift used bag out of cleaner and throw away.
5. Pull down on motor filter grille to release the motor filter. If dirty, clean or replace. The filter can be cleaned by brushing over a waste receptacle. Replace filter in grille, rotate grille up and push against cleaner to latch.



To install disposable dust bag:

1. Hold dust bag by collar and push dust bag into bag frame.
2. Rotate bag compartment lid down and press against cleaner until it latches.

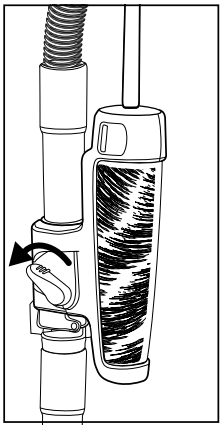
Installation and Use
Spin Duster™



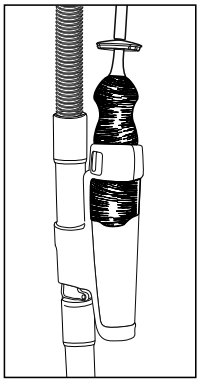
Install Spin Duster™

• Fit the top opening of Duster to hose handle. Fit the bottom opening of the Duster to the extension wand.

How To Clean Spin Duster



- Depress and hold lever to divert air into Duster.
- Allow Duster to spin for 10-15 seconds prior to first use. This action creates a static charge on the duster and also cleans it after each use.
- Release lever and turn off vacuum.



How to Use

- Pull up on Duster handle to unsnap; remove from cup.
- After use, return Duster to cup. Push down to secure.
- Repeat "How to Use" steps above to clean Duster and reactivate static charge.

CAUTION: While dusting, turn off vacuum cleaner. Never leave vacuum running unattended.

NOTE: If Duster will not spin, check and change bag if necessary. Also, check to see if Duster is bent and straighten if necessary.

THE EUREKA LIMITED WARRANTY

What This Warranty Covers

Your Eureka cleaner is warranted to be free from all defects in material and workmanship in normal household use for a period of one year. The warranty is granted only to the original purchaser and members of his or her immediate household. The warranty is subject to the following provisions.

What This Warranty Does Not Cover

- Parts of the cleaner that require replacement under normal use, such as disposable dust bags, filters, drive belts, light bulbs, and brush roll bristles, impellers and cleaning.
- Damages or malfunctions caused by negligence, abuse, or use not in accordance with the Owner's Guide.
- Defects or damages caused by unauthorized service or the use of other than Genuine Eureka parts.

What The Eureka Company Will Do

The Eureka Company will, at its option, repair or replace a defective cleaner or cleaner part that is covered by this warranty. As a matter of warranty policy, the Eureka Company will not refund the consumer's purchase price.

Warranty Registration

Please fill out and return the warranty registration card accompanying your cleaner.

Obtaining Warranty Service

To obtain warranty service you must return the defective cleaner or cleaner part along with proof of purchase to any Eureka Authorized Warranty Station.

You will find the nearest location in the Yellow Pages, under "Vacuum Cleaners–Service and Repair." Be certain that the Warranty Station is "Eureka Authorized."

For the location of the nearest Eureka Authorized Warranty Station or for service information, telephone toll free:

USA: 1-800-282-2886
Mexico: 5670-6169
Canada: 1-800-282-2886

If you prefer, you can write to The Eureka Company, Service Division, 807 North Main Street, Bloomington, Illinois 61701, USA. In Canada write to The Eureka Company, 866 Langs Drive, Cambridge, Ontario N3H 2N7.

If it is necessary to ship the cleaner outside your community to obtain warranty repair, you must pay the shipping charges to the Eureka Authorized Warranty Station.

Return shipping charges will be paid by the Warranty Station. When returning parts for repair, please include the model, type, and serial number from the data plate on the cleaner.

Further Limitations and Exclusions

Any warranty that may be implied in connection with your purchase or use of the cleaner, including any warranty of Merchantability or any warranty for Fitness For A Particular Purpose is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall Eureka be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the cleaner. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary by state.

GENUINE
EUREKA PRODUCT

Questions & Answers about Genuine Eureka Products

Q: Why should I use only Genuine Eureka paper bags, belts, and parts in my Eureka vacuum cleaner?

A: Using Genuine Eureka Products, which are made to our exacting specifications and engineered with emphasis on quality, performance, and customer satisfaction, ensures the long life and cleaning efficiency of your vacuum cleaner. Overall, this saves you money and helps to keep your home clean.

Q: How can I be sure I am using only genuine Eureka products in my vacuum cleaner?

A: Typically, packaged products and paper bags can be identified by a "Genuine Eureka Product" symbol (see illustration above). For further identification assistance, you may call our toll-free number, 1-800-282-2886, for the location of a nearby Eureka Authorized Warranty Station.

Q: Are there any differences between "made to fit" or "imitation" and Genuine Eureka paper bags, belts, and parts?

A: Yes, there are some very important differences in materials, quality, and reliability. Many customers have mistakenly purchased "imitation" paper bags and parts while thinking they purchased genuine. Unfortunately, many of these customers discovered the differences after they experienced related difficulties.

For Genuine Eureka Value, Accept No Imitations!
THE EUREKA COMPANY
Bloomington, Illinois 61701